



Guide to welfare rights services in Edinburgh & Lothians

January 2005

Edinburgh

Grapevine – Disability Information Service

Grapevine is a free, confidential information service. They can help with filling in forms and benefits advice.

Norton Park, 57 Albion Road, Edinburgh EH7 5QY

☎ 0131 475 2370
Fax : 0131 475 2392

You need to make an appointment to go in.

The Advice Shop

85-87 South Bridge, Edinburgh EH1 1HN

☎ 0131 225 1255
Email : advice.shop@edinburgh.gov.uk

Open 9.30am – 4.30pm Mon-Thurs and 9.30am – 3.30pm Friday. Appointments only for welfare rights advice on Wednesdays and Fridays.

Edinburgh Central Citizens Advice Bureau

58 Dundas Street, Edinburgh, EH3 6QZ

☎ 0131 557 1500
Email : bureau@edincentcab.cabnet.org.uk

Community Help & Advice Initiative

1 Murrayburn Gate, Wester Hailes, Edinburgh, EH14 2SS

☎ 0131 522 2424
Email : chaiadvice@mail.wh1.org.uk

Granton Information Centre

134-136 West Granton Road, Edinburgh EH5 1PE

☎ 0131 537 2459

Email : enquiries@gic.visps.com

The Rights Office

117 Nicholson Street, Southside Community Centre, Edinburgh EH8 9YG

☎ 0131 667 6339

Midlothian

Dalkeith & District Citizens Advice Bureau

8 Buccleuch Street, Dalkeith EH22 1HA

☎ 0131 663 3688

Email : bureau@dalkeithcab.cabnet.org.uk

Penicuik Citizens Advice Bureau

14a John Street, Penicuik, EH26 8AB

☎ 01968 679918

Email : joe@penicuikcab.freeseve.co.uk

East Lothian

Welfare Rights Team

The team is based at the Brunton Hall in Musselburgh.

☎ 0131 653 4303.

Surgeries are held on a 'first come, first served' basis at:

Musselburgh: Brunton Hall, Wednesdays, 10-12noon

Prestonpans: Aldhammer House, Tuesdays 10-12noon

Tranent: 8, Civic Square, Thursdays 10-12noon

Haddington: 6-8 Lodge street, Thursdays 2pm-4pm

Dunbar: Hallhill Healthy Living Centre, 2nd/4th Wednesdays of month, between 2-4 pm

North Berwick: The Marriage Room, 2, Quality Street, 1st and 3rd Wednesdays of month between 2-4pm

Musselburgh Citizens Advice Bureau

141 High Street, Musselburgh EH21 7DD

☎ 0131 653 2748

Email : bureau@mburghcab.cabnet.org.uk

Borders

Roxburgh Citizens Advice Bureau

1 Towerdykeside, Hawick TD9 9EA

☎ 01450 374266

Email : bureau@roxburghcab.cabnet.org.uk

Scottish Borders Council

St Dunstons, High Street, Melrose TD6 9RU

☎ 01896 823922

Email : advice.tradingstandards@scotborders.gov.uk

West Lothian

West Lothian Council Advice Shop

Unit 9-12 Waverly Industrial Estate, Waverly Street, Bathgate EH48 4HY

☎ 01506 776444

Email : advice.shop@westlothian.gov.uk

West Lothian Citizens Advice Bureau

Suite 7, Shiel House, Craigshill, Livingston EH54 5EH

☎ 01506 432977

Email : bureau@wlothiancab.cabnet.org.uk

Falkirk/Grangemouth

Dundas Resource Centre

Oxgang Road, Grangemouth FK3 9EF

☎ 01324 504311

Email : allan.peters@falkirk.gov.uk

National

Disablement Income Group Scotland

5 Quayside Street
Edinburgh
EH6 6EJ

Tel: 0131 555 2811

Fax: 0131 554 7076

Best time to telephone: 9.15am - 4.15pm, Monday - Friday

The Disablement Income Group Scotland is a small national charity providing free information and advice to disabled people in Scotland on the subject of welfare benefits. This includes:

- Assistance with claim forms.
- Benefits awareness talks to groups of disabled people, carers and other professionals.
- Quarterly newsletter issued to members.

Snip information sheets can be produced in a number of formats : in Braille, on tape, on disk or CD, and in community languages. Please contact us on **0131 536 0360** if you would like this information sheet in a different format.

SNIP, 14 Rillbank Terrace, Edinburgh EH9 1LN
Helpline : 0131 536 0583